



**3J Technology International (Canada), Inc.**

[www.3JDataRecovery.com](http://www.3JDataRecovery.com)

5307 Victoria Drive, Vancouver, BC, Canada, V5P 3V6, Email: info@3JDataRecovery.com

## DATA RECOVERY SERVICE ORDER

DATE \_\_\_\_\_ SERVICE NUMBER \_\_\_\_\_

NAME: \_\_\_\_\_ COMPANY: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ PROVINCE: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_

TEL: \_\_\_\_\_ FAX: \_\_\_\_\_

Email (print): \_\_\_\_\_

User name \_\_\_\_\_ Password: \_\_\_\_\_

Item \_\_\_\_\_ Serial Number \_\_\_\_\_ Computer Type \_\_\_\_\_

All Partitions & Size: C: \_\_\_\_\_ D: \_\_\_\_\_ E: \_\_\_\_\_ F: \_\_\_\_\_ G: \_\_\_\_\_

Device Drivers \_\_\_\_\_ Compression: Yes  No

Free space for each partitions \_\_\_\_\_

Operating System \_\_\_\_\_ Clone only (Mac / UNIX) \_\_\_\_\_

**File System:** FAT  NTFS  NSS  HPFS  HFS (+)  Ext2/3  UFS  HFS  XFS  JFS  ODS  Others

If RAIDed, Mirrored  Spanned  Striped  RAID Level \_\_\_\_\_ (Please include all drives in order with proper labels.)

If tape, drive maker & model \_\_\_\_\_ software & version \_\_\_\_\_ (please include the software & drive)

Destination Media: CD \_\_\_\_\_ (\$20ea) Customer Provided Hard Drive (Preferred)\* \_\_\_\_\_ Others \_\_\_\_\_

**Circumstances of Failure** \_\_\_\_\_

**What recovery attempts have been made?** \_\_\_\_\_

**List wanted files/folders and describe what kind of data** \_\_\_\_\_

**PRICE LIST:**

Items	Types	Pricing(CDN)
RAID disc array	server disc array ( RAID0/RAID1/RAID0+1/RAID5 )	\$800/disc
software malfunction of hard drive	desktop drive	\$500/disc
	laptop drive	\$500/disc
	NTFS format hard drive	\$500/disc
	server hard drive(SCSI)	\$800/disc
	IPOD	\$500
hardware malfunction of hard drives(hard drive remain unopened)	desktop drive	\$600/disc
	laptop drive	\$600/disc
	server hard drive(SCSI)	\$1000/disc
hardware malfunction of hard drives(hard drive opened)	desktop drive(clients providing spare parts)	\$1000/disc
	desktop drive(clients providing no spare parts)	\$1200/disc
	laptop drive(clients providing spare parts)	\$1100/disc
	laptop drive(clients providing no spare parts)	\$1400/disc
	server hard drive(SCSI) (clients providing spare parts)	\$1600/disc
	server hard drive(SCSI) (clients providing no spare parts)	\$1800/disc
database file	SQL SERVER database file recovery	\$1800/disc
	reparation of database file	\$800/hundred maga
	remote recovery(online)	from \$2000
mail recovery	reparation of all kinds of mail server files	from \$1200
flash memory of digital camera/USB flash storage/memory stick	software malfunction	\$195
CD/floppy disc	software malfunction	\$95/disc
document recovery	including WORD, EXCEL, PPT, JPG, RAR etc.	\$180/document
password decoding	operating system password	\$200
	file password decoding(less than 8 digits)	\$200
	file password decoding(more than 8 digits)	\$300
	document recovery	including WORD, EXCEL, PPT, JPG, RAR etc.
other operating systems	UNIX , MAC, NOVELL,LINUX and so on	extra \$400 is required
erase files beyond recovery	erase files beyond recovery	\$120/document or \$300/disc

onsite service	onsite service	\$250/hour + travel expense
others	none of the above	call
emergency (will be serviced within a 1 to 3 day period)		60% plus above fees

**NOTES:**

- 1) 3J Technology is not responsible for damage caused during shipment & recovery procedure, any items left in our possession for more than 30 days after confirming the results, any recovered data received from us after 7 days in your possession.
- 2) We charge extra for any other services, such as, installing programs, setting up the recovered data ... No refund for fees paid for services rendered.
- 3) All invoices must be paid before any Data Recovery Job can be returned to you.
- 4) 2% interest will be charged on any unpaid invoices.
- 5) There will be a \$10.00 per month storage fee for any Data Recovery Job that isn't picked up after 30 days and if left in our possession for more than 60 days it will be considered abandoned and will be thrown away.
- 6) There will be a \$35.00 charge for NSF Cheques.
- 7) For status, please email: [info@3JDataRecovery.com](mailto:info@3JDataRecovery.com) faster response with your service number..

**How did you hear about us?**  Yellow Page  Google  Yahoo  Hub

Which search web site \_\_\_\_\_  Referred by which Manufacturer \_\_\_\_\_

Referred by who \_\_\_\_\_  Others \_\_\_\_\_

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\* The backup drive must be bigger than or equal to the faulty one, in good working condition without any data.  
 \*\* Server includes: (1) acting as server; (2) running server software.  
 \*\*\* For estimation only and it may take longer, especially if you can not provide enough information. 3J Technology is not responsible for any business/personal loss during the data recovery time.

*I have understood the following conditions. I authorize 3J Technology International (Canada), Inc. to help me / my company to recover the data.*

\_\_\_\_\_ (Print Name)

\_\_\_\_\_ (Signature)